

Wherever life takes you.

Making it to appointments around the area and the state can be difficult for those no longer able to drive or without transportation means of their own.

Valley County Health System is dedicated to providing a stress-free way for community members to travel.

Our Transportation Service is a reliable means of transportation open to passengers of all ages.

Passengers under 15 years of age must be accompanied by an adult who is 19 years of age or older.

Mission

Valley County Health System will provide progressive healthcare services in a healing, patient-centered environment.

Vision

To be the healthcare provider of choice and a symbol of strength, vitality and caring in the region we serve.

Values

- Integrity
- Compassion
- Ownership
- Respect
- Trust



Contact Us

To learn more about our services
308.728.5581

Public Transportation



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phone: 308.728.4200 • fax: 308.728.7809
www.ValleyCountyHealthSystem.org



Progressive Care with Compassion



Public Transportation

Promoting community wellness is important to Valley County Health System. If you're like us, a part of your well-being is independence, mobility and staying active.

Let our transportation service assist you. From inability to drive, a vehicle in the mechanic's shop or perhaps just wanting to be a passenger rather than a driver, we are happy to serve you whenever you need to travel.

Most vans are wheelchair accessible and all vehicles are equipped with seat belts.

Features

The Valley County Health System Public Transportation Service is here to serve you. Our goal is to provide passengers a reliable means of transportation that is enjoyable and allows you to stay active.

- ❖ Friendly, reliable, safe drivers
- ❖ Wheelchair accessible vans
- ❖ Arrive at your destination safely and on-time
- ❖ Comfortable, clean environment
- ❖ All vans equipped with seat belts
- ❖ Serving all passengers of all ages
 - Passengers under 15 must be accompanied by an adult 19 or older
- ❖ A healthcare aide may accompany you to your appointment at no extra charge

Passenger Information

In order to better assist you, it is important that you have the following information readily available when calling to schedule a ride with our Public Transportation Service.

- Your name, street address and phone number
- Destination, destination street address and destination phone number
- Time of appointment
- Duration of appointment
- Do you require a wheelchair accessible vehicle?
- Will a healthcare aide be accompanying you?

Destinations

We'll take you around Ord or nearly anywhere in Nebraska if a van is available.

When you schedule your appointment you will be given a time that a van driver will arrive to pick you up.

Important

- **24-hour notice is requested for all trips.**
- Only medical service animals are allowed in Valley County Health System vehicles.
- Out-of-town trip availability is limited, so we recommend you call as soon as you are aware of your appointment.
- We limit any local shopping trips to 1 1/2 hours in order to provide service to all of our passengers.
- Our service is door-to-door from the van door to your front door. In order to maintain timely customer service, we ask that you be ready to go, at the door when we arrive.

Meals On Wheels

Each day, from 11 a.m. to 1 p.m., Valley County Health System provides Meals-On-Wheels through the Senior Center, as well as transportation to and from the Senior Center during this time. The van may be unavailable for transportation to or from appointments during these hours.

Pricing

For questions, please call to verify your destination's pricing category.

Did you know your transportation fees may be covered? Call Health and Human Services for additional information.

Hours

The Valley County Health System Public Transportation Service operates Monday through Friday 8 a.m. to 5 p.m.

» Visit us at
ValleyCountyHealthSystem.org